

## Concord Eye-Q 4330z

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| <b>Can I take a picture without a Compact Flash card inserted in the Concord Eye-Q 4330z?</b> |
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| Since this camera has no internal memory, you must insert a Compact Flash (CF) card into the memory card slot to take pictures. |
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| <b>I cannot transfer my pictures to my computer. What should I do?</b> |
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| Follow the steps below before you download your pictures: |
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| <ol style="list-style-type: none"><li>1. Make sure that your camera is NOT connected to the computer during the installation process. Install the drivers from the Eye-Q 4330z software CD completely by following the on-screen instruction.</li><li>2. Connect the camera to the PC via USB cable.</li><li>3. Set the camera to PC mode.</li><li>4. Turn on the camera by sliding and holding the Power button for a few seconds. The USB icon on the LCD indicates that the camera is properly connected. If the USB icon does not appear on the LCD, check that the USB cable is securely connected and the rotary dial is aligned between the PC icon and the line guide on the camera.</li></ol> |
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| <b>My camera freezes. What should I do?</b> |
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| Please reset the camera by removing the batteries from the battery compartment and then re-insert them into the battery compartment. |
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| <b>What type of memory card(s) can I use for my Concord camera?</b> |
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| This camera is compatible with a Compact Flash Card. Please use cards that have a capacity of 16 MB or more. We recommend the use of internationally recognized brands of memory cards for optimal performance. |
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**I'm not a good photographer and my images always come out blurry. What should I do?**

Follow the photography tips below for optimal image quality:

1) The camera did not have enough time to focus. This is a common occurrence in low light environments. Most cameras are equipped with a red or a green indicator light that will flash while the camera is focusing on the subject. The indicator light will stop flashing and will remain on when the camera is ready to take a picture. Concord cameras are designed to take the guess work out of picture taking. Just wait for the camera to tell you when it's ready.

2) When using Night Landscape or Night Portrait modes, the camera's shutter speed is slower than in daylight modes. New photographers have a tendency to move the camera before the picture has been processed. We recommend the use of a tripod to guarantee that the camera is held steady during picture taking.